

2017 Solheim Cup Transportation and Parking FAQ's

1. Can I purchase more than one (1) parking pass per day?

Parking passes are available at <u>solheimcupusa.com</u> for both Lot A (\$35/daily) or Lot P (\$35/weekly), \$10/day on-site (cash only).

2. Can I walk to the Solheim Cup?

Yes, Spectators can walk into the Solheim Cup through a separate entrance tent on Jordan Creek Parkway.

3. Can I bike to the Solheim Cup?

Yes, bikes are allowed on-site at Lot A. Patrons who wish to bike to the Solheim Cup will find bike racks outside the main spectator entrance. Please note the Solheim Cup is not responsible or liable for any stolen or damaged items.

4. Will there be any road closures during Solheim Cup week?

Jordan Creek Parkway will be closed throughout the duration of tournament week to ensure traffic flow remains smooth and that all spectators walking in remain safe.

5. Can I park in the neighborhoods around Des Moines Golf Country Club?

Parking will not be allowed in the neighborhoods surrounding Lot A during tournament week. No parking signs will be placed in all areas parking is not allowed, all violators will be towed at the vehicle owners expense.

6. Can I purchase parking at the lot day-of?

Yes, parking is available day-of, but only in Lot P. Parking can be purchased by cash only for \$10.

7. Can my charter bus enter into the property at DMGCC?

Only buses authorized or booked by the Solheim Cup will be allowed to enter into Lot A or C. No privately booked shuttle buses will be allowed to enter into the grounds or drop off patrons.

8. Can my charter bus or RV park in Lot P?

Parking of charter buses is available for those wishing to shuttle groups in for \$50/day or \$200/week, no overnight stays are allowed. Complimentary buses will be provided to the tournament grounds.



9. Can I leave my car in one of the lots overnight?

You may leave your car overnight in the parking lots and pick it up the next morning. Vehicles that remain more than one day will be towed at the vehicle owners expense.

- 10. Can I be dropped off at any of the Solheim Cup hotels and ride the shuttle in? No, shuttle to and from hotels for Solheim Cup travel guests is only permitted for those who bought packages. If you do not have the proper ticket credential, you will not be allowed to ride the bus. Where is Will-Call/ADA transport located? Will-Call and ADA transport is located at Waukee High School, 555 SE University Avenue, Waukee, IA, 50263. Individuals with a government issued hangtag will be allowed to park at Waukee High School. For questions about accessible parking and shuttles, please contact Solheim Cup transportation and parking staff at solheimcup@tms.com.
- **11. Where is parking for the concert? Do I need another parking pass?** Parking for the concert is located at Lot P.

12. How do I rent a scooter?

Scooter rentals can be made at www.solheimcupusa.com under the Event Information tab.

UBER/RIDE SHARE

Dedicated 2017 Solheim Cup site:

https://www.uber.com/drive/des-moines/resources/2017-solheim-cup/

13. Where is the Uber lot located?

The Uber lot is located at 7300 Westown Parkway, West Des Moines, IA 50266.

14. Can I take a taxi, limo, or other ridesharing service to the Uber lot?

No other rideshare companies will be permitted to enter into the Uber lot besides Uber credentialed vehicles.

15. Why is there no on-site parking, valet, limo service, etc.?

Due to the logistics of hosting a major golf tournament, on-site parking will be limited to players, caddies, sponsors and those who bought tickets.



16. Can I tell Uber where I would like to be dropped off?

No, all Uber driver-partners will be required to drop you off at the designated pick-up/drop-off lot.

17. How much will my ride from Uber cost?

When you enter your destination into the Uber app, you'll get the actual trip fare before you request a ride. Fares may be higher during times of increased demand for rides, but you'll always know ahead of time what your trip will cost. You can also estimate your fare at https://www.uber.com/fare-estimate/.

18. How will my driver know where to drop me off?

Please enter Des Moines Golf and Country Club (7300 Westown Parkway, West Des Moines, IA 50266) into the "Where to?" box in your Uber app. This will direct your driver to the designated Uber pick-up/drop-off lot.