

## Volunteer Descriptions SOLHEIM CUP 2021

### Access Control

Check credentials to ensure individuals have proper access to credentialed areas.

### Admissions Ambassadors

Greet all spectators as they approach the main entrance, sell tickets to those who walk up, check and scan all tickets and credentials, distribute tickets from will call, and manage Lost & Found.

### Ambassadors

Greet all spectators and scan their tickets for entry; answer questions and provide directions; record reports of lost items from spectators; Ambassadors to be located at shuttle areas, admissions, main entrance, airport & Official Hotel.

### Area/Zone Marshals

Manage the flow of the fans and golf course.

### Golf Carts

Manage golf cart distribution to authorized personnel.

### Leaderboard

Keep scores up to date as play evolves with groups and leaders; may require some small ladder usage.

### Lessons and Activation Area

Work with LPGA Foundation Staff. Assist with registration, set-up, and other duties as needed.

### Marshal

Manage the flow of the fans and golf course.

### Merchandise Tent

Assist with the sale of merchandise using a cash register, bagging, greeting, stocking items.

### On-Course Services

Responsible for the delivery and replenishment of water, ice and other product on the course; distribute pairings guides/programs to designated areas.

### Parking

Check and scan all parking passes, coordinate with shuttles, direct traffic flow.

### Partner Hosts/PING Pavilion

Greet partners and guests in hospitality areas; ensure areas are clean and stocked.



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### **Range/Practice Area Marshal**

Control access points at practice areas and check for proper credentials. Assist in keeping the driving range organized, prepared, etc.

### **Scoring Control**

Work closely with Solheim Cup Scoring partner by communicating with walking scorers and inputting player scores.

### **Service Center**

Assist tournament staff with various needs: issue credentials, manage storage pod area, manage the receiving and sending of all packages, and manage the designated area for all tournament supplies, radios, and equipment.

### **Shuttles**

Transport different groups on course during the tournament using shuttle carts.

### **Special Events**

Assist with various clinics and community events including Solheim After Sundown, Gala, Receptions, Opening & Closing Ceremonies, Tuesday Golf Outing etc.

### **Spectator Sales**

Sell event enhancement items such as programs, radios, lanyards, etc.

### **Transportation**

Coordinate and execute transportation between airport, hotels, and course.

### **TV Services**

Relay information to TV regarding ball location, drive talent around course.

### **Volunteer Services**

Assist in management of volunteer program, volunteer headquarters, uniform distribution, and training.



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